

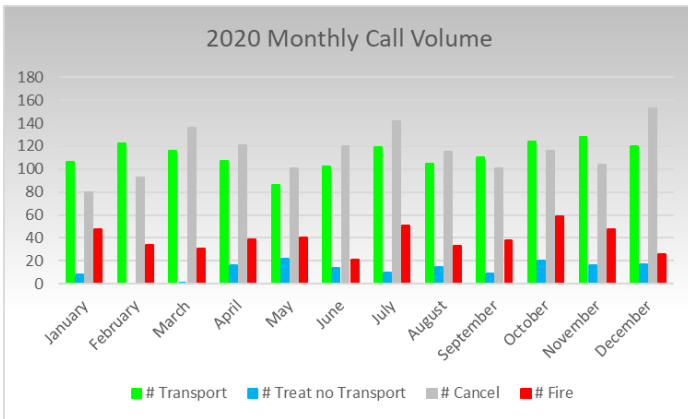
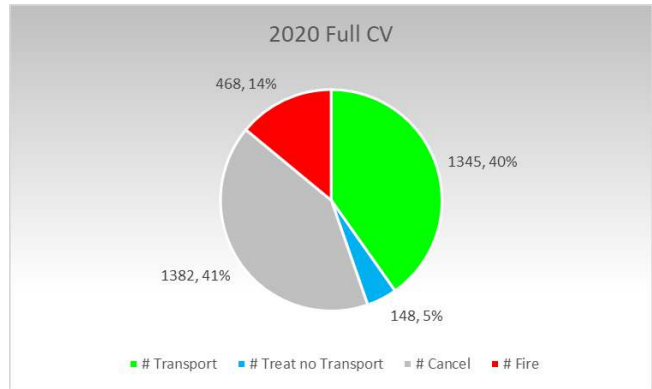
Greetings Board,

To simply say that 2020 was a crazy year does not do it justice. While our entire population has struggled with new community health and safety needs, the fire department has had to adjust to a whole new response expectation. COVID-19 has had a drastic impact on our daily operations. Not only do we now have an extraordinary amount of exposure potential but call volume has increased and our ability to be out in the public eye is drastically limited. However, through it all, 2020 was the busiest year we have ever had at the North Lyon County Fire Protection District. Call volume continued to increase, and we saw a 7% increase in total call volume over 2019. The information contained here is a brief snapshot of the District happenings and performance during 2020.

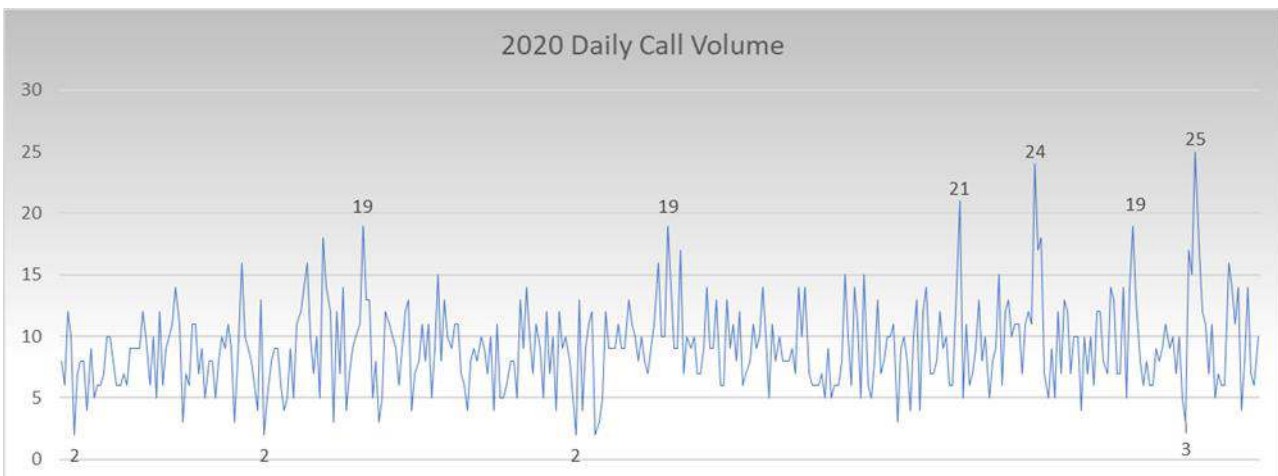
2020 call volume ended with 3,267 individual calls for service. 86% of those calls were for EMS related.

Daily call volume was consistent with an average of 9 calls per day. There was not a single day that resulted in zero calls for service. The lowest call volume day was 2 (four times) and the highest was 24-25 calls (twice).

July, October, and December all had greater than 300 calls for service and our slowest month was January with only 242 calls.



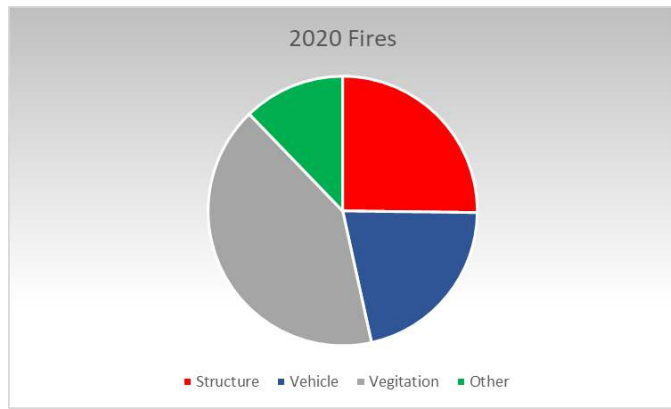
This high level of call volume led to a concurrent unit use (when two or more units are on calls at the same time) that totaled over 2000 hours (83 full days). That means for 83 of the 365 days this year, we only had one unit available in the District. Furthermore, 16 of those days there were no available units in the District. This high coverage gap reinforces the need for additional staffing and expansion of our base response model.



Response times remained within the expectations determined when we opened Station 62. The following is a breakdown of response times.

Average all Calls	Average non-transport	Average transport
Page – Enroute: 2:07	Page-Enroute: 1:58	Page-Enroute: 2:18
Enroute-Arrival:5:07	EnRoute-Arrival:4:53	Enroute-Arrival:5:21
Scene time: 19:27	Scene time: 22:29	Scene time: 19:04
In-service time: 60:09	In-service time: 48:20	In-service time: 60:15

In keeping with the busy theme, we had a heavy fire call year. In total we had 131 fire calls. With a total dollar loss of \$20,210,150.00. The lion’s share of dollar loss was from one fire with a \$17,500,000.00 loss at Quadgraphics.



3 civilians were injured in fires in 2020 and thankfully, all the injuries were minor. We did not have any reportable firefighter injuries in 2020.

Although we were severely hampered in our ability to get out into the public, our Fire Marshal stayed busy. From July, when he started full-time through December, he completed 88 new occupancy inspections and 16 Hazardous Materials inspections. These inspections were on top of plans review, community development meetings, and code enforcement activities. He is a welcomed and much needed resource.

The Training Division delivered over 700 hours of EMS continuing education, over 1500 hours of fire continuing education, and over 33 hours of safety training. Additionally, the training division coordinated and delivered one EMT basic course with 13 students and one Firefighter I course with 11 students.

2020 was also a significant year for growth in the District. We added two administrative positions (the Fire Marshal and the Wildland Coordinator). Two firefighters were promoted to Captain. We hired three wildland firefighters full-time and added one part-time QA/QI assistant as office staff.

We received two new ambulances and one new Type VI (Brush fire engine) improving our aging fleet of apparatus. We began making building modifications at station 61 that will provide for a safer and more accommodating station for the firefighters.



2021 is shaping up to be another exciting year for North Lyon Fire. We will receive two brand new engines from Pierce in late January and plan on having them in service to replace our 22-year-old engines in February. We are involved heavily with Lyon County to replace the aging communications system in the county and look forward to having the new emergency communications in service soon.

As we continue to grow and the demand for services steadily increases, we plan on adding six more firefighters in July. These new firefighters will give us full staffing at both stations and greatly improve our service delivery capabilities.



Respectfully,

Jason Nicholl  
Fire Chief